



## **MAN PrimeServ Introduces Online Service**

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**MAN PrimeServ's Online Service is a service solution that combines operating data from engines and turbochargers, data-processing technologies and the company's own, expert knowledge to provide customers with regular reports, remote operation support and troubleshooting help.**

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As customer needs and equipment differ greatly, Online Service is modular by nature with customised solutions built up by the relevant PrimeServ division. MAN Diesel & Turbo offers Online Service for low- and medium-speed engines, gensets and turbochargers, while turbo machines are already covered by irds<sup>®</sup> (intelligent remote diagnostic system), a similar trend-monitoring system.

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### **Online Service on MAN Diesel & Turbo Engines**

Online Service has been an integral part of all medium-speed Engine Management Contracts since the beginning of 2010, and MAN Diesel & Turbo has since decided to include Online Service as standard for all new engines' warranty period – free of charge.

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Online Service provides state-of-the-art support and service to customers of, among others, conventional, common rail, dual-fuel, biofuel and gas engine types within power-plant, transport-ship, special-use ship and ferry applications. Ultimately, Online Service aims to minimise engine down-time and to keep engines operating optimally.

MAN PrimeServ can establish an Online Service link by network connection over Ethernet, continuous remote connection through a ship's communication system, or by means of an on-demand remote connection, depending on the individual situation and desired financial outlay.

Online Service uses MAN Diesel & Turbo's proprietary engine diagnosis system, CoCoS EDS, to show all data at customer's installation for the crew. CoCoS is an autonomous, Microsoft Windows<sup>®</sup> based diagnosis tool that provides an overview of all engine operating data. Currently, MAN Diesel & Turbo reports an excellent uptake of Online Service by the market.

# Press Release

## MAN Diesel & Turbo



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### **About MAN Diesel & Turbo**

MAN Diesel & Turbo SE, based in Augsburg, Germany, is the world's leading provider of large-bore diesel engines and turbomachinery for marine and stationary applications. It designs two-stroke and four-stroke engines that are manufactured both by the company and by its licensees. The engines have power outputs ranging from 450 kW to 87 MW. MAN Diesel & Turbo also designs and manufactures gas turbines of up to 50 MW, steam turbines of up to 150 MW and compressors with volume flows of up to 1.5 million m<sup>3</sup>/h and pressures of up to 1,000 bar. The product range is rounded off by turbochargers, CP propellers, gas engines and chemical reactors. MAN Diesel & Turbo's range of goods includes complete marine propulsion systems, turbomachinery units for the oil & gas as well as the process industries and turnkey power plants. Customers receive worldwide after-sales services marketed under the MAN PrimeServ brand. The company employs around 12,700 staff at more than 100 international sites, primarily in Germany, Denmark, France, Switzerland, the Czech Republic, Italy, India and China. MAN Diesel & Turbo is a company of the Power Engineering business area of MAN SE, which is listed on the DAX share index of the 30 leading companies in Germany.

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